



# The Art of Healing

*art therapy • creative space • counseling*

## Terms and Conditions

**Effective Date:** March 1, 2026

The Art of Healing LLC (“we,” “our,” or “us”) is committed to protecting your privacy and maintaining the confidentiality of personal information. By accessing or using this website, you agree to the following Terms of Use. If you do not agree to these terms, please do not use this website.

### Terms of Use

#### Website Purpose

This website is provided for informational purposes only and is not intended to provide medical, psychological, or therapeutic advice, diagnosis, or treatment. Viewing this website or communicating through it does not establish a therapist–client relationship.

#### No Emergency or Crisis Services

This website and its contact forms are not monitored for emergencies. If you are experiencing a mental health crisis or emergency:

- Call 911
- Go to the nearest emergency room
- Contact the 988 Suicide & Crisis Lifeline

#### Communications Through the Website

Communication via website forms or email always carries potential risks. It is advised to be cautious of the confidential or sensitive personal or clinical information submitted through this site

Submission of information does not guarantee services or response.

#### Intellectual Property

All content on this website, including text, graphics, logos, and materials, is the property of The Art of Healing LLC unless otherwise noted and may not be copied, reproduced, or distributed without written permission.

#### External Links

This website may contain links to third-party websites for convenience or informational purposes. We are not responsible for the content, privacy practices, or policies of external sites.

#### Limitation of Liability

Use of this website is at your own risk. We make reasonable efforts to provide accurate information but make no guarantees regarding completeness, accuracy, or suitability.

To the fullest extent permitted by law, The Art of Healing LLC disclaims liability for any damages resulting from use of this website.

#### Modifications

We reserve the right to update or modify these Terms of Use at any time. Updates will be posted on this page with a revised effective date.

#### Governing Law

These Terms are governed by the laws of the Commonwealth of Pennsylvania.

## Privacy Policy

This Privacy Policy describes how information is collected and used when you visit this website. This policy applies only to information collected through this website and does not replace our Notice of Privacy Practices, which explains how protected health information is handled in the context of therapy services.

### Information We Collect

We may collect personal information that you voluntarily provide through contact forms, including: *your name, email address, phone number and message content.*

When you submit information on this website, it is securely transmitted through our electronic health records (EHR) system, SimplePractice, a HIPAA-compliant platform used for scheduling, communication, and record keeping.

Additionally, inquiries regarding interest in group therapy services may be submitted on the appropriate form provided in the “Group Therapy” tab. Google Forms encrypts data in transit using HTTPS/TLS security protocols. Google Forms is not inherently HIPAA-compliant unless a Business Associate Agreement (BAA) is in place. The Art of Healing LLC has taken measures to ensure personal information is protected as much as possible.

Limited technical information may also be automatically collected such as: *IP address, browser/device information, cookies or analytics data*

### How We Use Information

Information collected may be used to:

- Respond to inquiries
- Communicate about services
- Schedule consultations
- Maintain administrative records

***SimplePractice uses encrypted technology to protect your information during transmission and storage. Information submitted through any of the contact forms are not shared, sold, or used for marketing purposes.***

### Important Notice About Contact Forms

Submitting a contact form *does not* establish a therapist-client relationship. Information is solely used to respond to your request and determine whether services may be appropriate. Forms are generally responded to within 24-48 business hours Monday through Thursday, per clinician’s availability.

### Disclosure of Information

Information may be disclosed:

- As required by law
- To service providers assisting in website operation (e.g., hosting platforms)
- To protect rights or safety

### Cookies and Analytics

This website may use cookies or analytics tools provided by the hosting platform to improve user experience. You may disable cookies through your browser settings.

*\*Please be aware that electronic communication, including web-based forms and email, may carry some risk. If you prefer not to submit information on line, you may contact the practice directly by phone.*

If you have questions regarding these Terms of Use & Policy Policy, contact:

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